Ohio Department of Health Director Amy Acton, M.D., MPH, strongly recommends that residential landlords immediately take the following actions:

- Ramp up disinfecting of lobbies, common areas and bathrooms, high-traffic areas, and frequently touched surfaces. This could include fitness areas and equipment, hallways, doors, doorknobs, elevators, elevator buttons, stairwells, mailboxes, trash and pet-waste receptacles, refreshment areas, pool and recreation/game areas and equipment, indoor and outdoor furniture, and TVs.

- Provide soap, hand sanitizer, and wipes for residents to use in common areas.

- Consider temporarily closing common areas if this can be done safely. Cancel all social/community activities.

- Encourage tenants to wipe down doorknobs and other high-touch areas in their units. Post information on COVID-19 prevention methods, such as frequent handwashing, covering coughs, and practicing social distancing by staying 6 feet away from others.

- Ask tenants to stay in their units as much as possible, especially if they have symptoms such as fever, cough, or difficulty breathing. Consider offering to deliver mail or other essentials outside their doors to allow them to stay isolated. Avoid stigmatization of sick tenants and quell stigmatization by other tenants.

- Ask residents who have lost jobs or income to notify you. Be open to discussing alternative payment arrangements, such as rent reduction, payment deferrals, repayment plans, waiving of late fees, or other means of assistance.

- Remind tenants who are not facing financial hardship due to COVID-19 that they should continue to pay their rent as usual. Encourage them to pay online for contactless transactions.

- Refrain from attempts to evict renters for failure to pay rent. Be aware that the chief justice of the Ohio Supreme Court has asked judges to refrain from eviction proceedings, including move-outs, when appropriate, and any court deadlines related to such cases have been temporarily placed on hold.

For more information, visit: coronavirus.ohio.gov
hold by the state legislature.

☑️ If you are struggling with mortgage payments, reach out to your lender discuss forbearance options. Governor Mike DeWine has issued an order requesting that lenders provide commercial real estate borrowers with mortgage loans an opportunity for a forbearance of at least 90 days as a result of a financial hardship due to the COVID-19 pandemic. Also reach out to your insurance carrier for alternative payment options.

For additional information, visit coronavirus.ohio.gov.

For answers to your COVID-19 questions, call 1-833-4-ASK-ODH (1-833-427-5634).

If you or a loved one are experiencing anxiety related to the coronavirus pandemic, help is available. Call the Disaster Distress Helpline at 1-800-985-5990 (1-800-846-8517 TTY); connect with a trained counselor through the Ohio Crisis Text Line by texting the keyword “4HOPE” to 741 741; or call the Ohio Department of Mental Health and Addiction Services help line at 1-877-275-6364 to find resources in your community.
Protect yourself and others from COVID-19 by taking these precautions.

For additional information call 1-833-4-ASK-ODH or visit coronavirus.ohio.gov.

STAY HOME  PRACTICE SOCIAL DISTANCING  GET ADEQUATE SLEEP AND EAT WELL-BALANCED MEALS  WASH HANDS OFTEN WITH WATER AND SOAP (20 SECONDS OR LONGER)  DRY HANDS WITH A CLEAN TOWEL OR AIR DRY YOUR HANDS

COVER YOUR MOUTH WITH A TISSUE OR SLEEVE WHEN COUGHING OR SNEEZING  AVOID TOUCHING YOUR EYES, NOSE, OR MOUTH WITH UNWASHED HANDS OR AFTER TOUCHING SURFACES  CLEAN AND DISINFECT "HIGH-TOUCH" SURFACES OFTEN  CALL BEFORE VISITING YOUR DOCTOR  PRACTICE GOOD HYGIENE HABITS

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